State of Nevada



Ektron Content Management System (CMS)

Basic Training Guide

May 22, 2013

Master Template – Home Page – default.aspx

Header Left

(626px x 120px)

Agency Logo & Title

Header Right

NV.GOV Branding & Search

Main Navigation - Flex Menu (width 940px)

Banner Left

(Small: 600 x 300px and Large: 910 x 300px)

Slides Template either small or large

Banner Right

(width 200px)

Next Scheduled Meeting, Popular Links, Images, Content, etc.

Main Content

(width 480px or 700px full)

Content/text displayed on home page,

initiative boxes (images 215 x 150px), carousel (images 180 x 180px)

Left Content

(width: 445px)

Right Content

(width: 445px)

Content Block

Footer Menu - Flex Menu (width 940px)

Copyright Info - Flex Menu (width 940px)

Site Setup in Setup Folder

Logo – Top header information Banner Logo Image (upload image to features folder)

Image Specifications:

-image files saved as PNG -small size: 155px x 120 px

-large size: 625px x 120 px

Agency Title - Home page ID field

Main Navigation – Menu settings section Main Navigation (Top)

Footer Menu – Menu setting section Footer Menu (Bottom)

Copyright info – Menu Settings section Footer Menu (Bottom)

Do not recommend removal of NV.Gov Branding

Areas Configurable in the Metadata Tab

Banner Left - Slides

Banner Right - Content/Images

Main Content – when right content is empty the main content area will expand to take up the width of the page

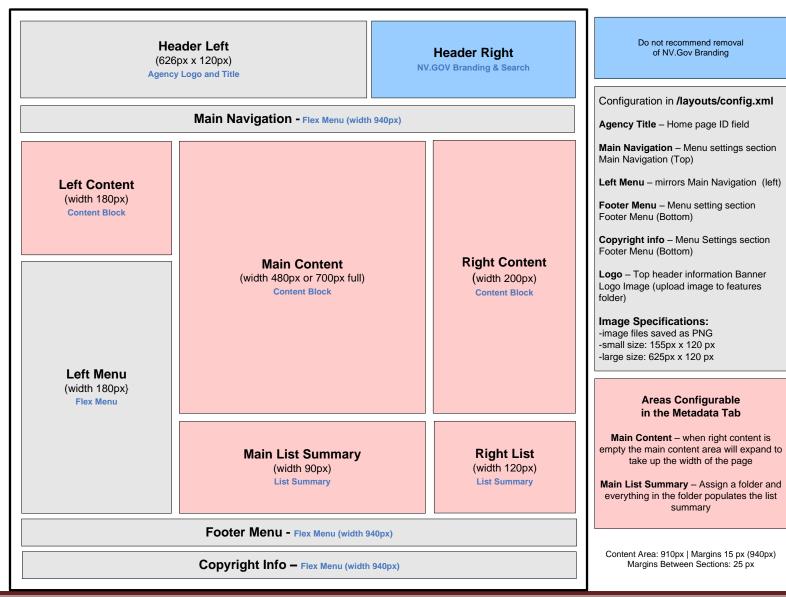
Main List Summary – Assign a folder and everything in the folder populates the the Main Content Area.

Left/Right Content – two column format

Content Area: 910px | Margins 15 px (940px) Margins Between Sections: 25 px

Basic Training Guide Page i

Master Secondary Template - PageStyle1.aspx - Page Template



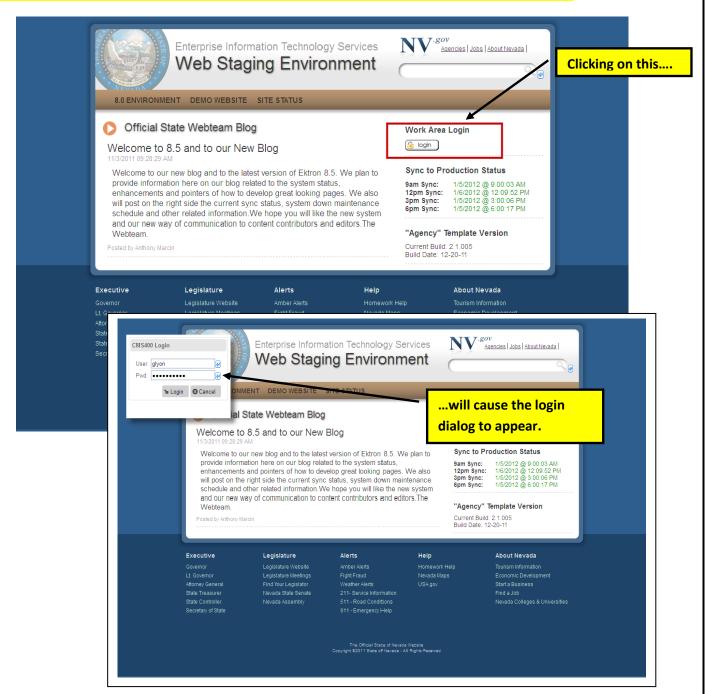
Basic Training Guide

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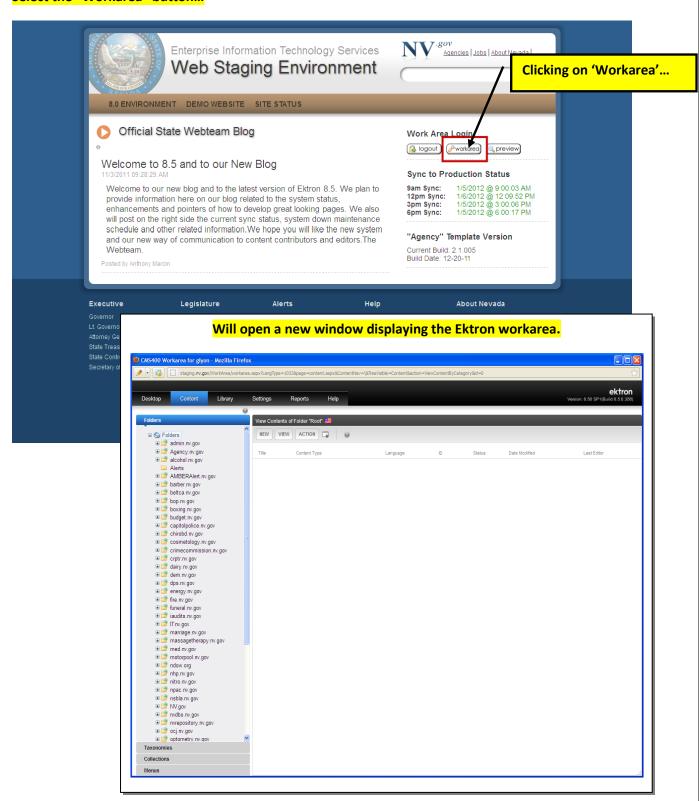
Logging In and Navigating to Your Website Folders

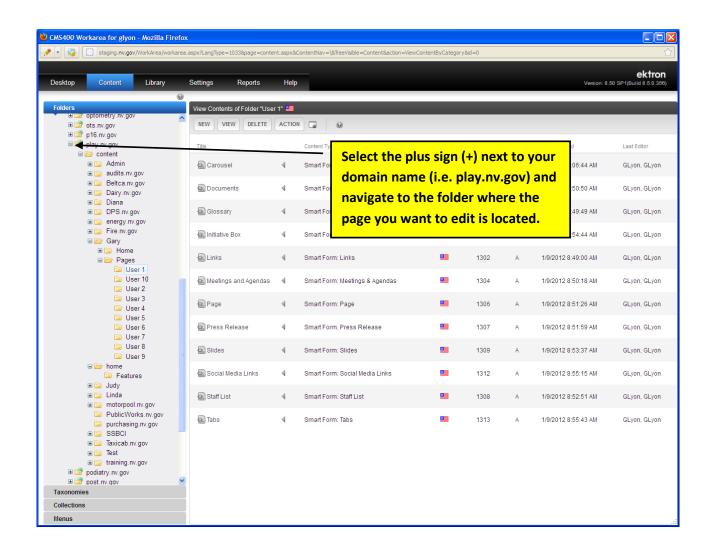
Direct your browser to http://staging.nv.gov and log in using your State email login credentials.



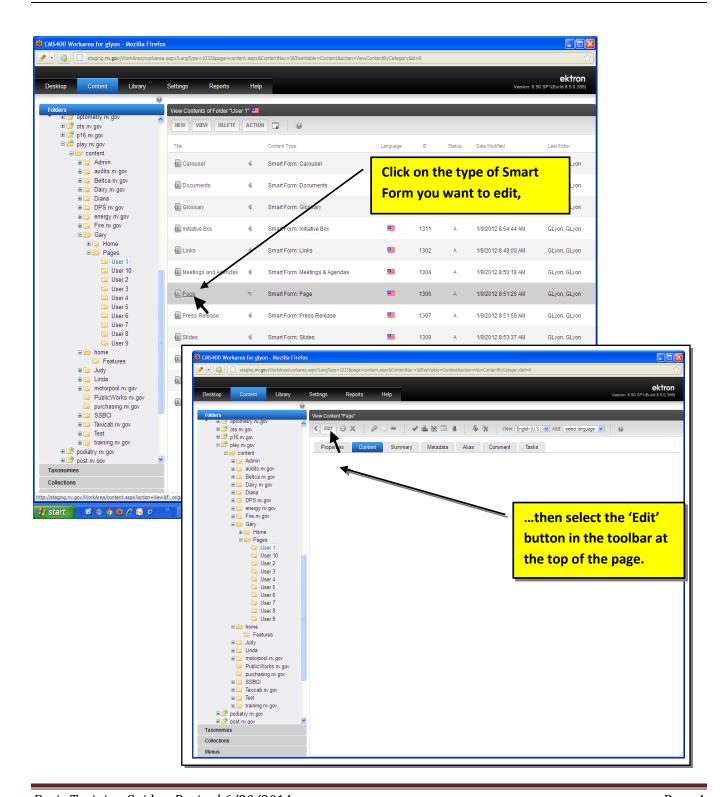
Basic Training Guide Page 1

Select the "Workarea" button...





Add Content to a Smart Form (Edit Content Block)



Adding a Smart Form to Your Website

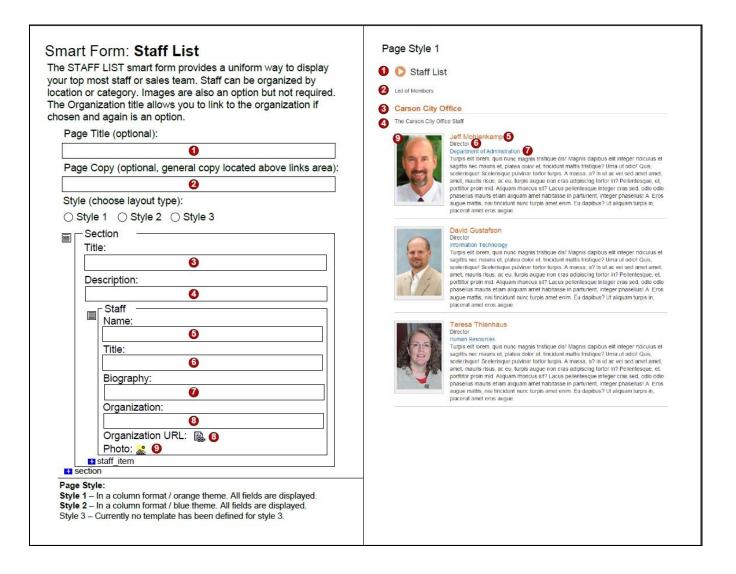
In most cases your website will be pre-populated with the Smart Forms your agency has requested. The following procedures will allow you to add a new Smart Form in the event another is required. Refer to Appendix A for a list of currently available Smart Forms and guides and how they are intended to be used and where to enter content. You can also view available Smart Forms by going to the Page Layouts - Smart Forms webpage.

If a Smart Form is listed in Appendix A or on the Page Layouts – Smart Forms webpage and does not appear in the **New > Smart Form drop-down menu for your site**, please contact Stateweb at (775) 684-7323.

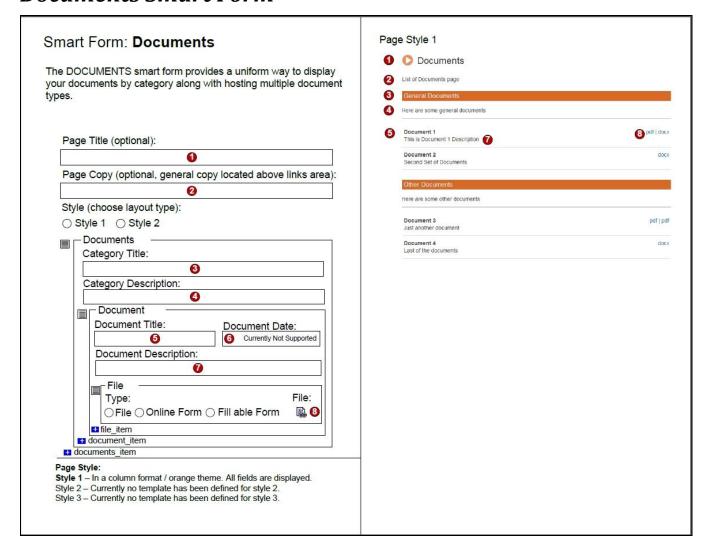
The following pages contain guides to selecting Smart Forms and adding content.						

Appendix A - Section 1 - Some Smart Forms Available

Staff List Smart Form



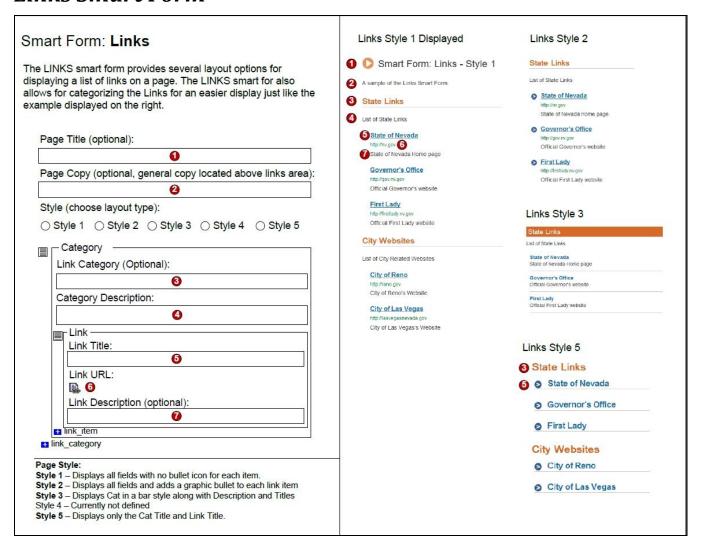
Documents Smart Form



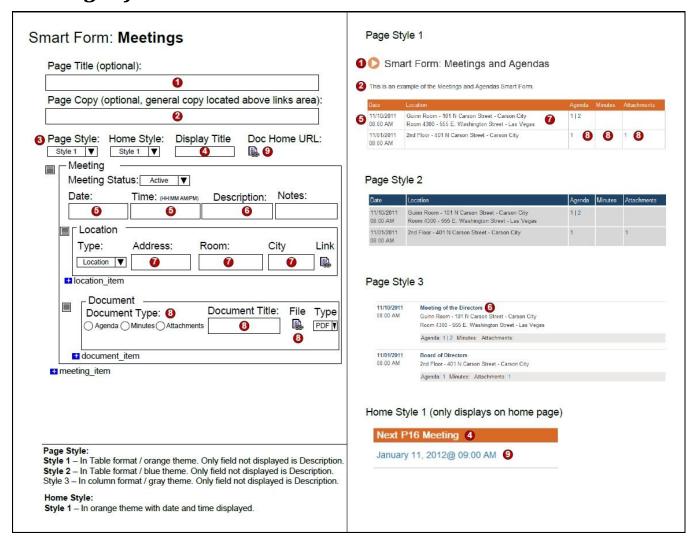
Glossary Smart Form

Page Style 1 Smart Form: Glossary Smart Form: Glossary - Style 1 The GLOSSARY smart form provides a uniform way to display 2 The following Items are definitions for the IT Section. your terms and definitions for your organization. 3 Communication Systems Provides primary public safety communication infrastructure support for State agencies, federal and local public safety entities operating in Nevada. Also provides communication transport services, microwave communication channels, mountaintop communication site space and engineering. Page Title (optional): Computer Operations Provides computer-processing services $(24 \times 7 \times 365)$ using various computing platforms, including mainframe and server farm. Also provides hosting of server hardware for agencies. Page Copy (optional, general copy located above links area): Responsible for developing and issuing Requests for Proposals that include information technology components, contract review and monitoring, and coordination and monitoring of State agency requests for IT consultants through the DoIT Master Service Agreements. Style (choose layout type): ○ Style 1 ○ Style 2 DOIT's statewide data network providing high-speed/broadband network connectivity services for State agencies, local and county governments. Secure services include high-speed internet access, dialup and virtual Private Network connectivity. Glossary Item -Term: 0 Page Style 2 Definition: D Smart Form: Glossary - Style 2 4 Communication Systems: Provides primary public safety communication infrastructure support for State agencies, federal and local public safety entities operating in Nevada. Also provides communication transervices, microwave communication channels, mountaintop communication site space and engineering. glossary_item Computer Operations: Provides computer-processing services (24 x 7 x 365) using various computing platforms, including mainframe and server farm. Also provides hosting of server hardware for agencies. Contract Administration: Responsible for developing and issuing Requests for Proposals that include information technology components, contract review and monitoring, and coordination and monitoring of State agency requests for IT consultants through the DoIT Master Service Agreements. Data Networking (SilverNet): DoT's statewide data network providing high-speed/broadband network connectivity services for State agencies, local and county governments. Secure services include high-speed internet access, dialup and Virtual Private Network connectivity. Style 1 - Terms are on top line will the definition is indented below. Style 2 - Terms are embedded in the text in bold. Style 3 - Currently no template has been defined for style 3.

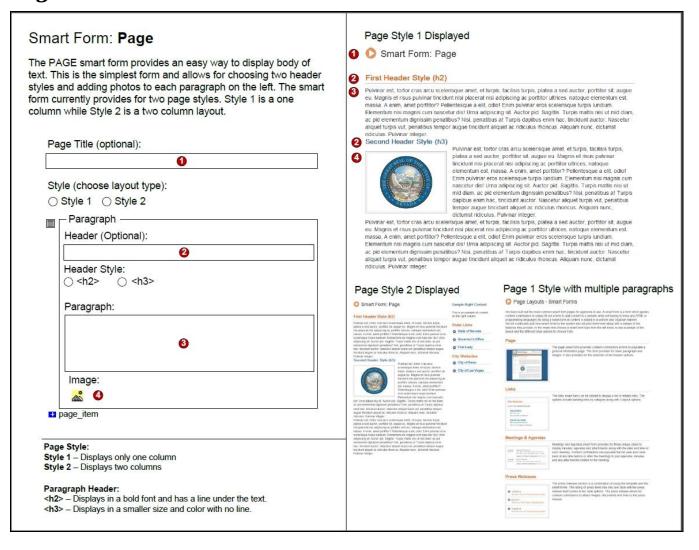
Links Smart Form



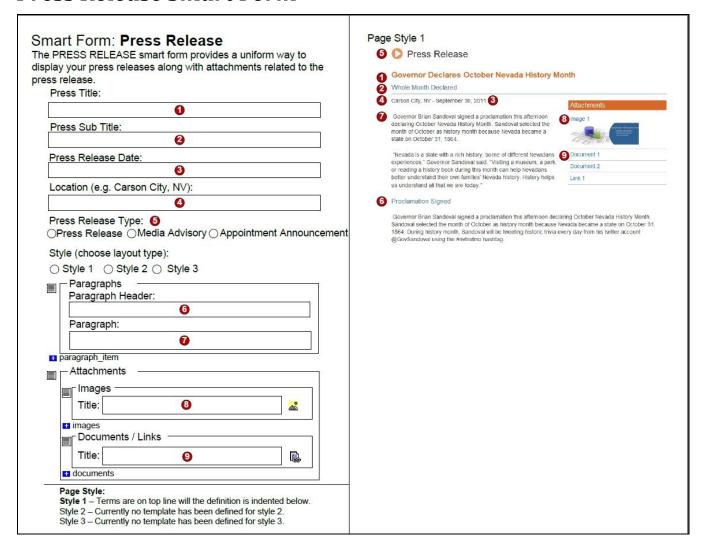
Meeting Information Smart Form



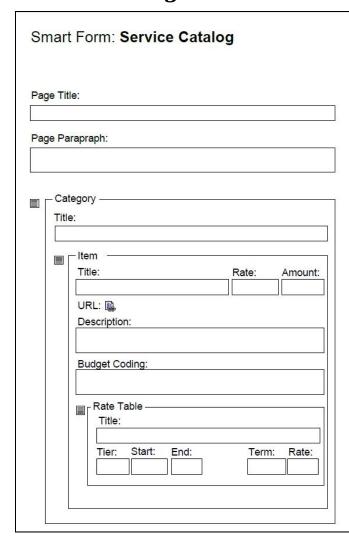
Page Smart Form



Press Release Smart Form



Service Catalog Smart Form



Enterprise IT Services Catalog

|T Labor | Computing Services | Server/Non-Server Hosting | Silvemet WAN | Telecommunications | Network Transport | Security | Assessments

IT Labor

Programmer / Developer

Per Hour | \$79.39

EITS provides a variety of software programming services including maintenance of existing computer software applications; maintenance and development of WEB software applications; development of new software information systems, software testing and product support; and technical documentation of software. Programming service is a *per hour charge* and is billed monthly as incurred.

Budget: 1365 | Exp_GL: 7510 | Rev_GL: 3816 | Org Code 6561

Database Administrator

Per Hour | \$89.14

EITS performs a variety of database and technical information management services including administration and tuning of database management programs and systems, database support for new computer applications and designs, specialized data file management and support for database planning. DBA service is a *per hour charge* and is billed monthly as incurred.

Budget: 1365 | Exp_GL: 7510 | Rev_GL: 3816 | Org Code 6561

Computing Services

Batch

Per CPU Minute | \$25.56

Batch is a mainframe CPU (Central Processing Unit) *per minute charge*, for accumulated minutes, for any job in a JCL (Job Control Language) format and run under the z/OS operating system. Batch is billed monthly as incurred.

Budget: 1385 | Exp_GL: 7520 | Rev_GL: 3809 | Org Code 8521

CICS

Per CPU Minute | \$7.56

CICS (Customer Information Control System) is a mainframe transaction processing system used primarily by end-users. It provides a standard interface for application programs to communicate with workstations, files and databases. CICS is a CPU per minute charge, for accumulated minutes, for any processing done under CICS control. CICS is billed monthly as incurred.

Budget: 1365 | Exp_GL: 7510 | Rev_GL: 3816 | Org Code 6561

DB2

Per CPU Minute | \$108.75

DB2 is a mainframe relational DBMS (Database Management System) that provides data storage, retrieval, and integrity functions required by batch or CICS programs. DB2 is a CPU per minute charge, for accumulated minutes, for any database processing performed. DB2 is billed monthly as incurred

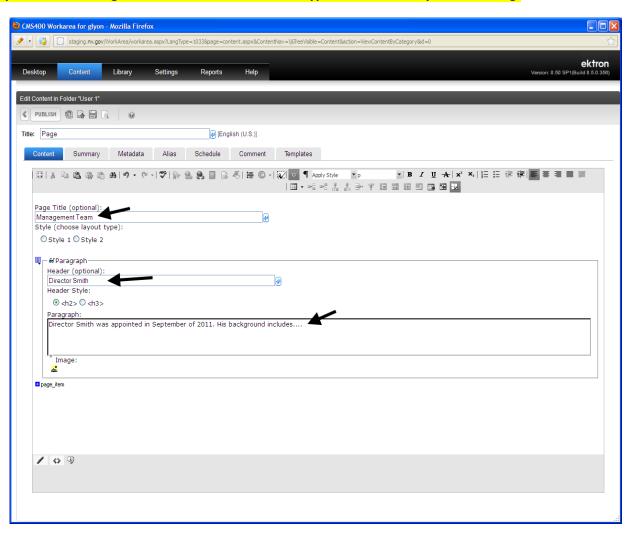
Budget: 1365 | Exp_GL: 7510 | Rev_GL: 3816 | Org Code 6561

Appendix A - Section 2 - Working With Smart Forms

Enter content using the Smart Form Guide.

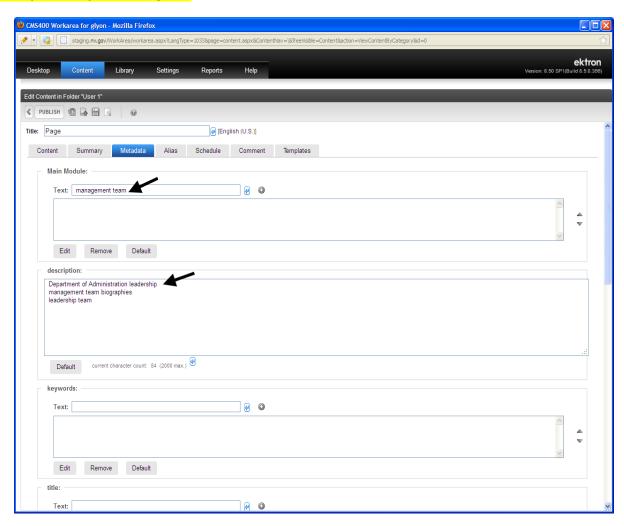
Refer to "Appendix A – Section 1: Some Smart Forms Available".

Enter your content using the Smart Form Guide for the type of Smart Form you are editing.



Metadata - Designate Keywords, Page Title and Description

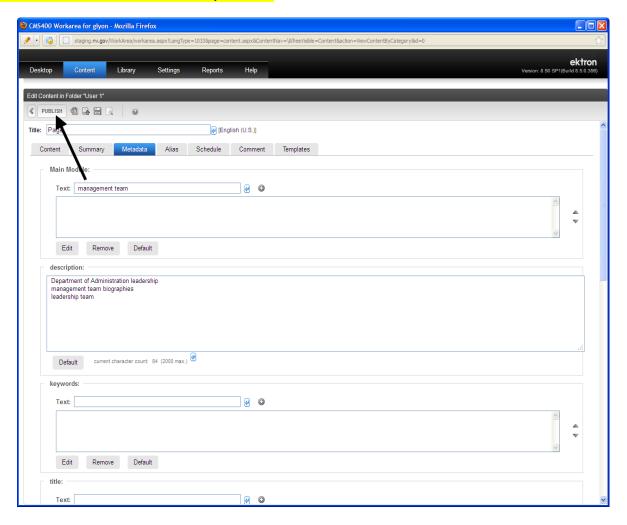
Select the 'Metadata' tab and enter/update keywords that related to the content of the page so it can be more easily found by search engines.



Publishing Content

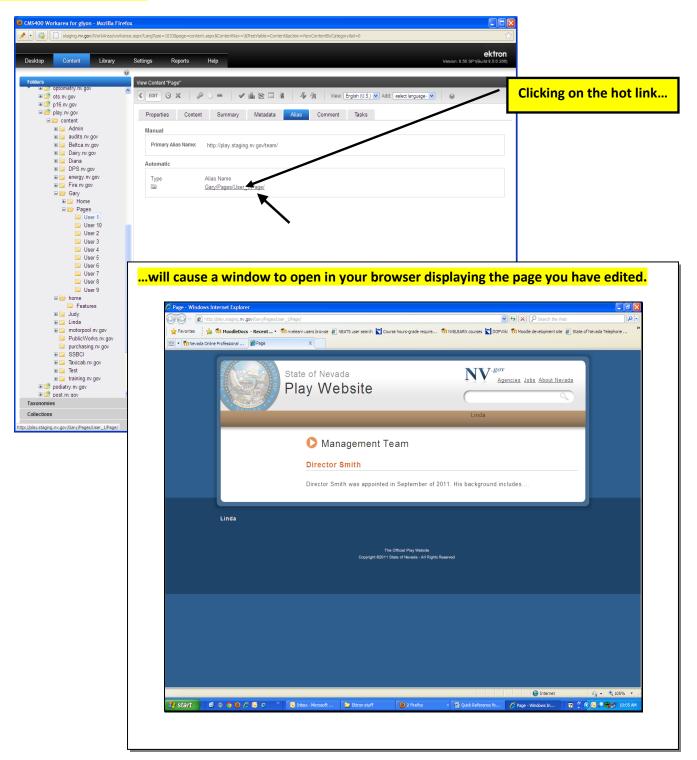
Publishing pushes the changes made to the production site after they next scheduled sync.

Select the "Publish" button in the top toolbar.



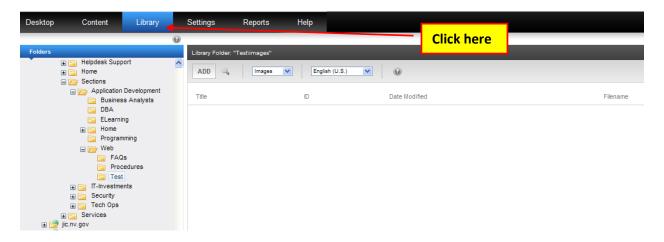
How to Verify Content Appears as You Want It To

Select the "Alias" tab, then click on the hot link under "Alias Name" to display the page and verify the content appears as you want it to.



Overwriting (Replacing) a Document Previously Posted

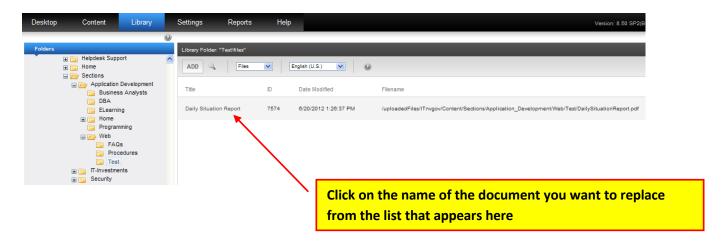
Direct your browser to http://staging.nv.gov and log in using your State email login credentials. In the WORKAREA click the LIBRARY tab.



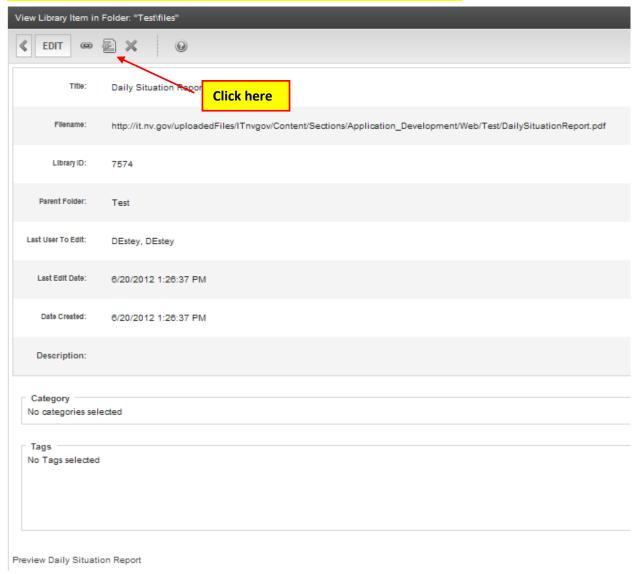
Navigate to the folder the document was previously uploaded to and click the Images drop-down button and choose FILES.



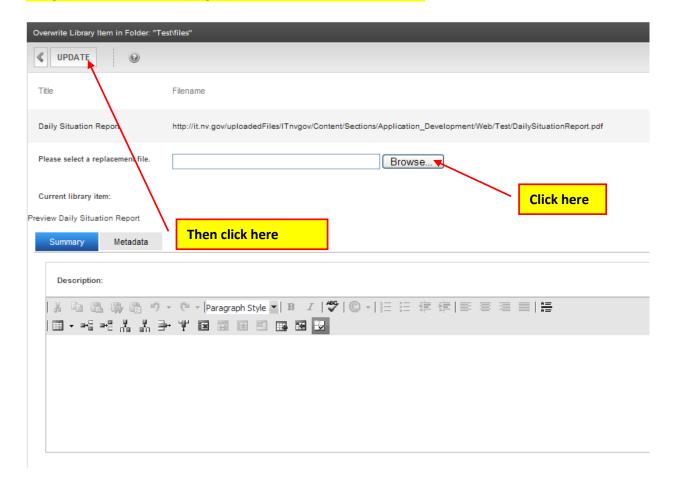
Click on the name of the document you want to replace from the list that will appear in the right pane.



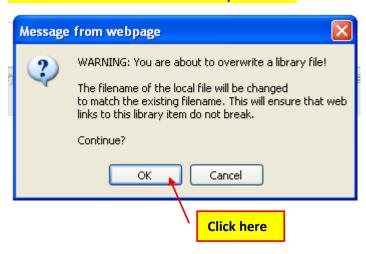
When the VIEW LIBRARY dialog box appears, click on the OVERWRITE icon.



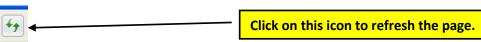
When the dialog box below appears, click the BROWSE button and then navigate and select the file you are using to overwrite the existing file, then click the UPDATE button.



When the Message from webpage warning appears, click OK. When it has completed processing the original file has been overwritten with the updated file.



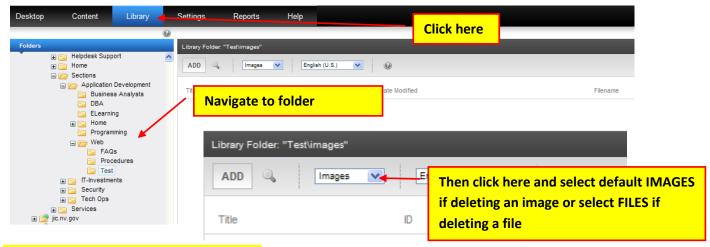
Go to the browser page you were trying to see changes on and click the refresh button.



NOTE: If you were having trouble seeing your changes, you should see your changes now. If not, please try viewing your changes in another browser, on another computer or on a mobile device if that is an option. Clear your browser cache. If that still doesn't help, please contact your Agency's PC/LAN Tech for assistance.

Deleting a Document or an Image Previously Posted

Direct your browser to http://staging.nv.gov and log in using your State email login credentials. In the WORKAREA click the LIBRARY tab.



NOTE: If deleting an image skip this step. Navigate to the folder the document was previously uploaded to and click the Images drop-down button and choose FILES (leave on default Images, if deleting an image) from the drop-down shown above.

DOCUMENT - Click on the name of the document you want to delete from the list.

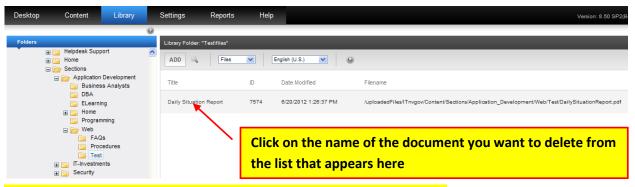
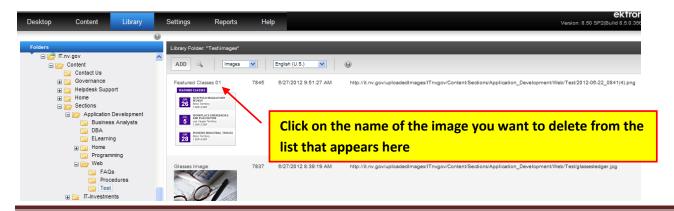
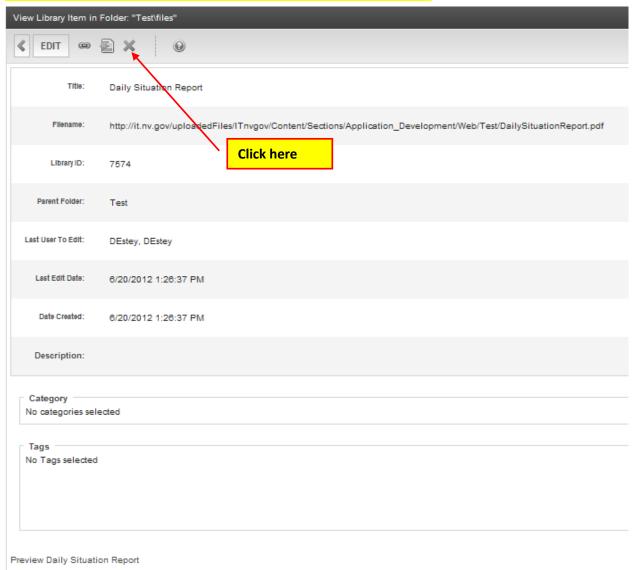


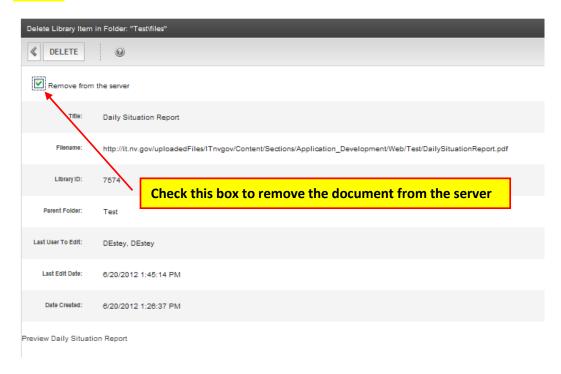
IMAGE - Click on the name of the image you want to delete from the list.



When the VIEW LIBRARY dialog box appears, click on the DELETE icon.



When the DELETE LIBRARY ITEM IN FOLDER dialog box appears, check "REMOVE FROM SERVER" and click on DELETE.



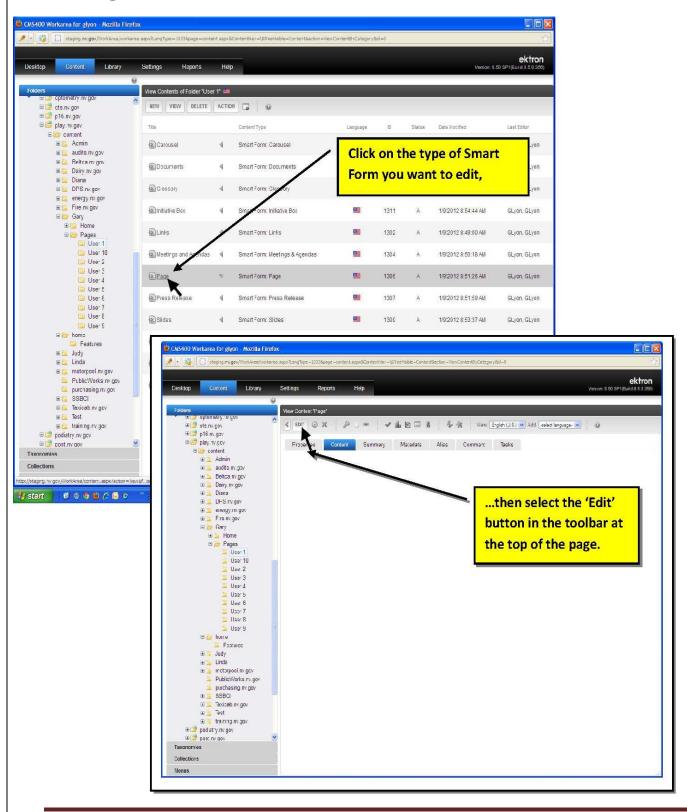
Go to each of the websites pages that the document or image you deleted were on and remove any links to documents. Then, in your browser go to each page and in the staging environment to verify the links and document or image have been removed.



NOTE: If you were having trouble seeing your changes, you should see your changes now in the staging environment for your site.

If not, please try viewing your changes in another browser, on another computer or on a mobile device if that is an option. Clear your browser cache. If that still doesn't help, please contact your Agency's PC/LAN Tech for assistance.

Adding Content to a Smart Form



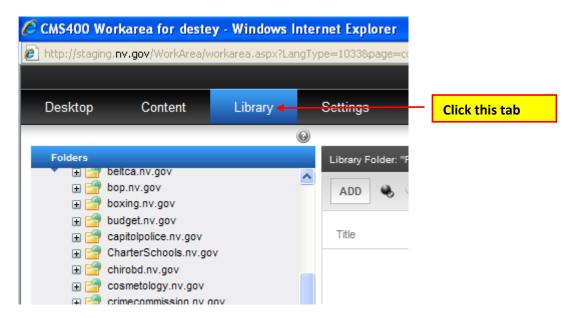
Procedure for Adding a New Document to the CMS

There are two ways to upload a file.

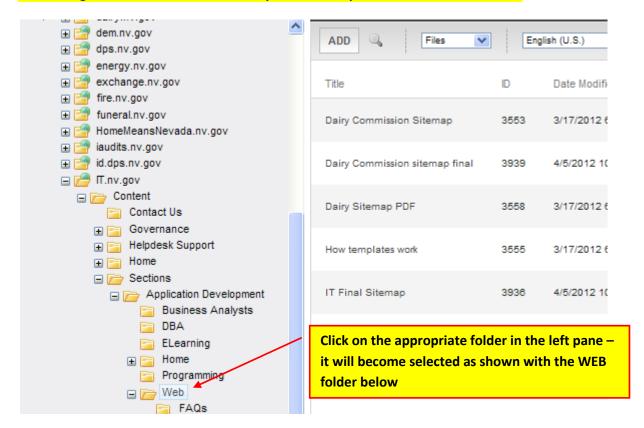
- 1^{st} option is to upload the document before you add it to the content block (or smart form) you want it to appear on.
- 2nd option is to upload the document from within the content block or smart form you want it to appear on.

Option 1 Procedures- Upload prior to Updating the Smart Form

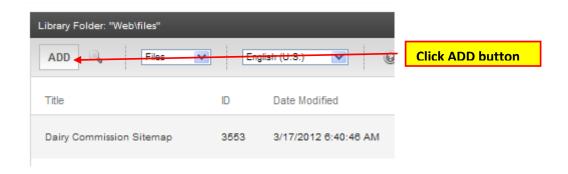
Make sure you are logged in to the Content Management System, and then click the LIBRARY tab at the top of the WORKAREA. Note: The WORKAREA by default opens to the CONTENT tab.



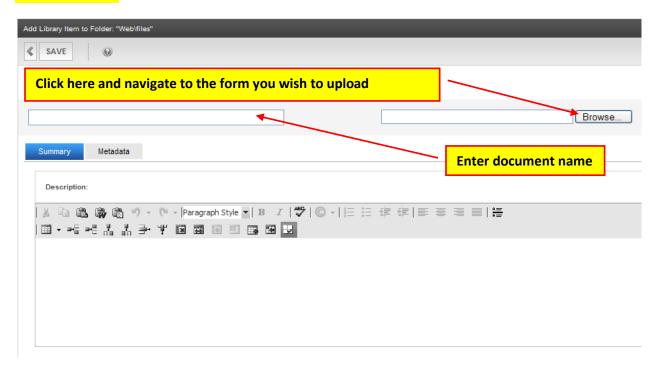
Next, navigate to and click on the folder you want to upload the new document to.



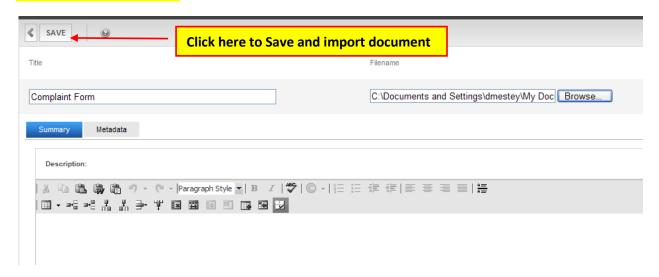
Then click the ADD button in the right pane.



Then click the ADD button in the right pane. Then, click the BROWSE button in the "ADD LIBRARY ITEM TO FOLDER dialog box and navigate to the form you wish to upload, and then enter the document name.



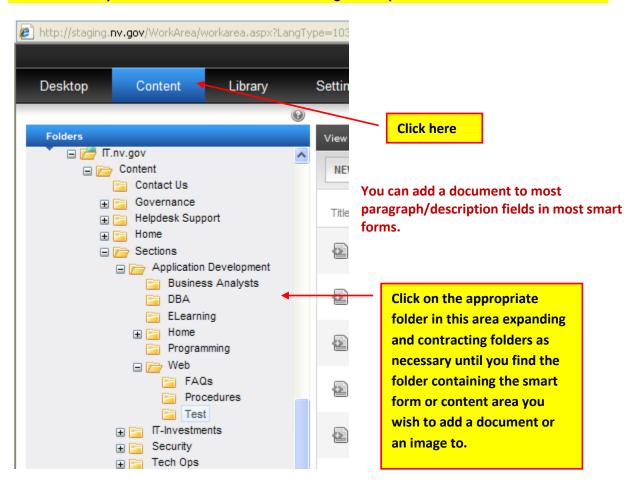
Then click the SAVE button



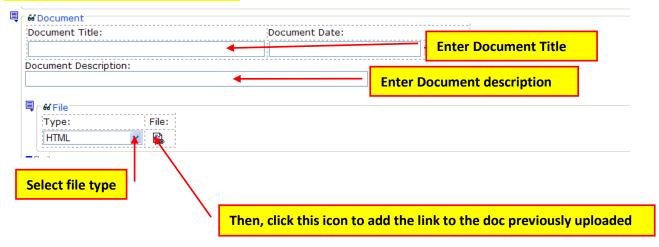
Your document should now appear in the right pane as shown below. NOTE: You may need to change the drop-down from the default "Images" to "Files" to see the document uploaded.



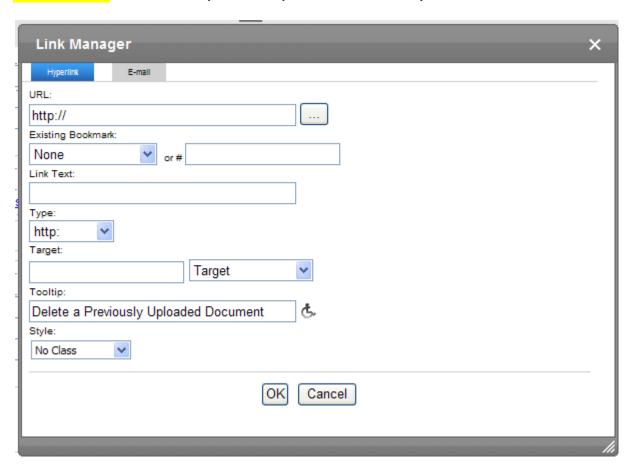
Next, in the WORKAREA click the CONTENT tab, then navigate to the folder containing the smart form or content area you wish to add the document or image to. Open the smart form or content area.



In the smart form or content area, create enter the document title, description and select the file type, then click the icon to add the link. This example uses the DOCUMENTS Template.



When the LINK MANAGER dialog box appears, copy the document title into the tooltip area, then click the URL button. NOTE: This step is done to provide for accessibility

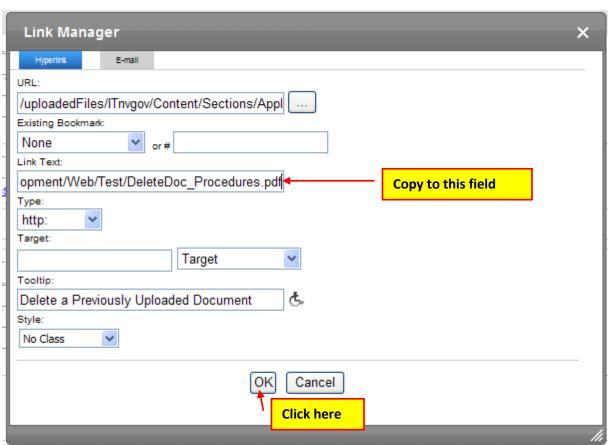


Navigate to the folder containing the document you want to link to and change the type to "FILES".



Double-click on the document title to add it as your link.

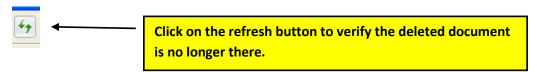
The LIBRARY FOLDER will disappear and in the Link Manager dialog box you will see the link path has been added in the URL field. It is recommended that you copy the URL path to the LINK TEXT field as this is displayed in the smart form and will make it easy to locate the folder the document resides in if you ever have to replace it.



The finished product will look similar to the print screen showing below.



Go to the browser page in the staging environment you were trying to see changes on and click the refresh button.



NOTE: If you were having trouble seeing your changes, you should see your changes now in the staging environment for your site.

If not, please try viewing your changes in another browser, on another computer or on a mobile device if that is an option. Clear your browser cache. If that still doesn't help, please contact your Agency's PC/LAN Tech for assistance.

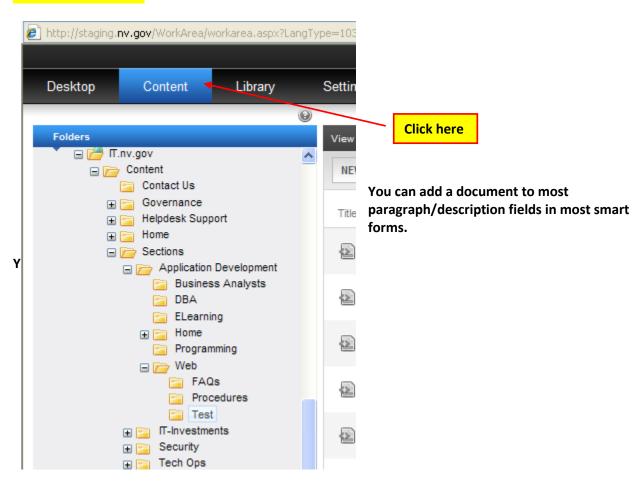
Procedure for adding a new document to the CMS

There are two ways to upload your document.

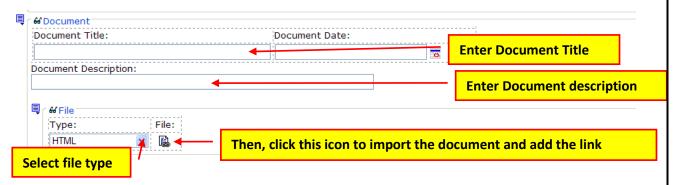
- 1st option is to upload the document before you add it to the content block (or smart form) you want it to appear on.
- 2nd option is to upload the document from within the content block or smart form you want it to appear on.

Option 2 Procedures- Upload from within Content Area or the Smart Form

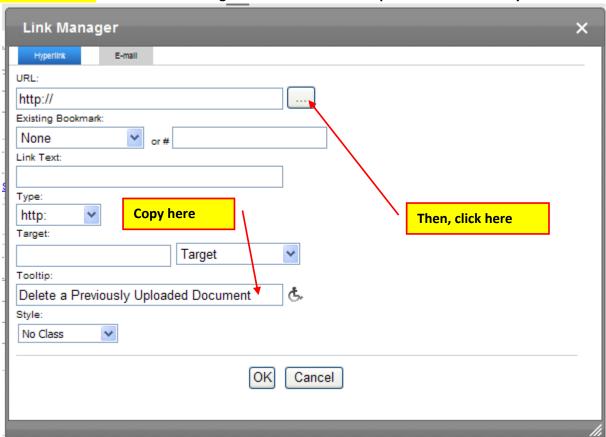
In the WORKAREA make sure you are in the CONTENT tab area, and then navigate to the folder containing the smart form or content area you wish to add the document or file to. Open the smart form or content area.



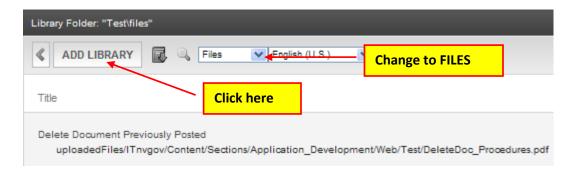
In the smart form or content area, enter the document title, description and select the file type, and then click the icon to add the link and import the document. This example uses the DOCUMENTS Template.



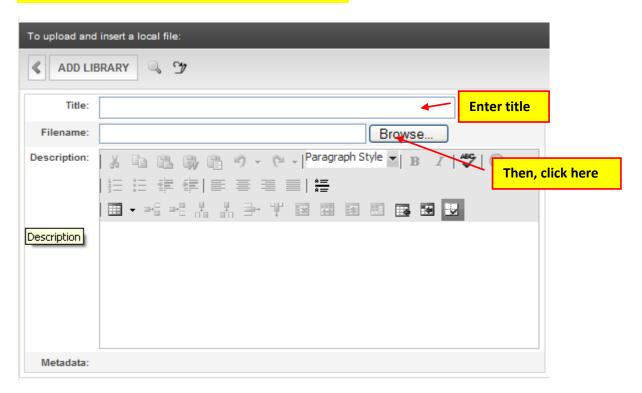
When the LINK MANAGER dialog box appears, copy the document title into the tooltip area, then click the URL button. NOTE: This entering information in the Tooltip field aids accessibility



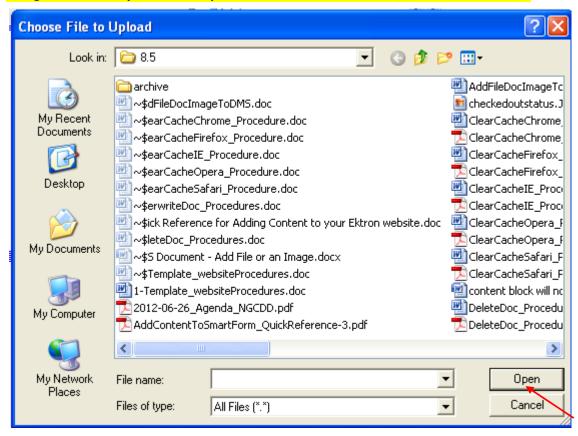
Navigate to the folder you want to upload the document to and change the type to "FILES", then click the ADD LIBRARY button.



Enter the document title and click the BROWSE button.

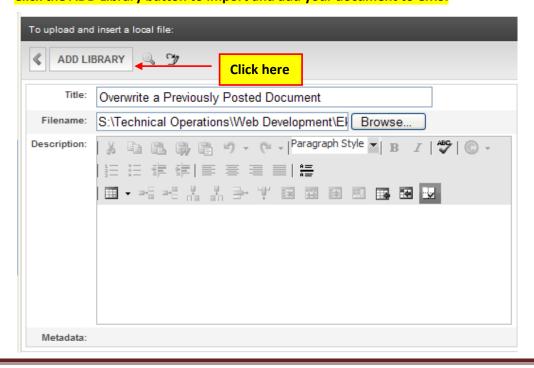


Navigate to the file you want to upload. Double-click to select it, and then click OPEN.

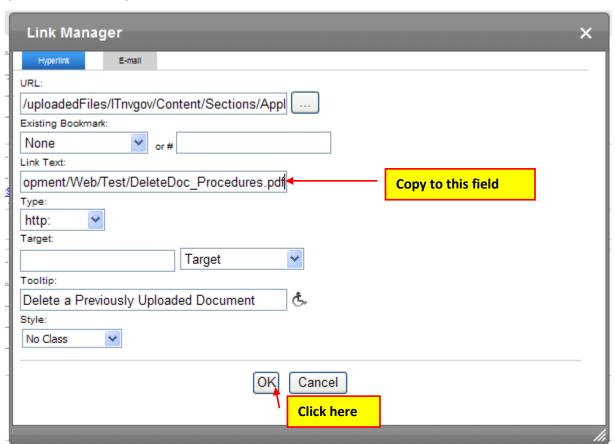


Click here

Click the ADD Library button to import and add your document to CMS.



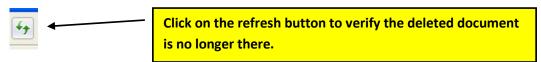
The LIBRARY FOLDER will disappear and in the Link Manager dialog box you will see the link path has been added in the URL field. It is recommended that you copy the URL path to the LINK TEXT field as this is displayed in the smart form and will make it easy to locate the folder the document resides in if you ever have to replace it.



The finished product will look similar to the print screen showing below.



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NOTE: If you were having trouble seeing your changes, you should see your changes now in the staging environment for your site.

If not, please try viewing your changes in another browser, on another computer or on a mobile device if that is an option. Clear your browser cache. If that still doesn't help, please contact your Agency's PC/LAN Tech for assistance.

Procedure for Adding a New Image to CMS

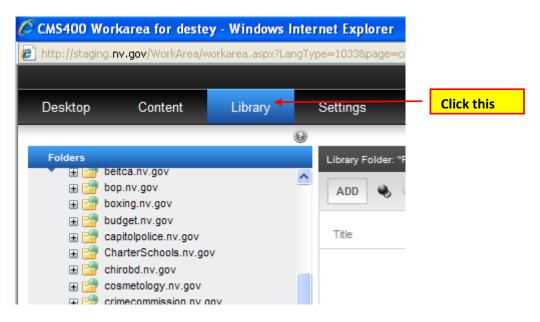
There are two ways to upload an image.

 1^{st} option is to upload the image before you add it to the content block, smart form or html content area you want it to appear on.

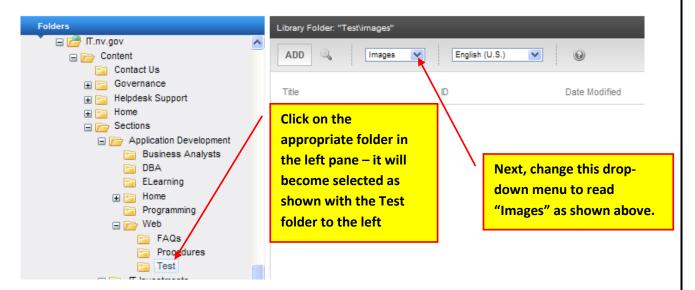
2nd option is to upload the image from within the content block or smart form you want it to appear on.

Option 1 Procedures- Upload prior to Updating the Smart Form

Make sure you are logged in to the Content Management System, and then click the LIBRARY tab at the top of the WORKAREA. Note: The WORKAREA by default opens to the CONTENT tab.



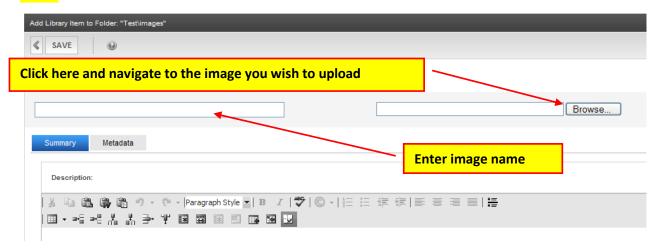
Next, navigate to and click on the folder you want to upload the new image to.



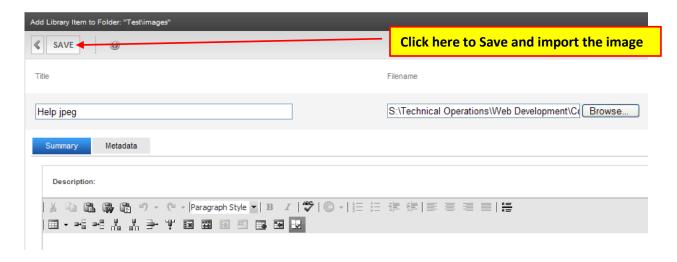
Then click the ADD button in the right pane.



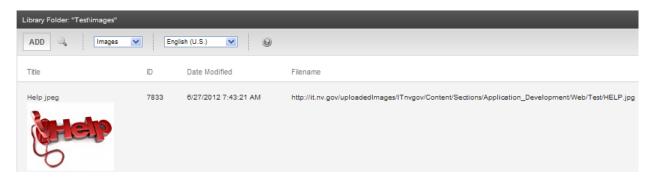
Then click the ADD button in the right pane. Then, click the BROWSE button in the "ADD LIBRARY ITEM TO FOLDER dialog box and navigate to the image you wish to upload, then enter the image name.



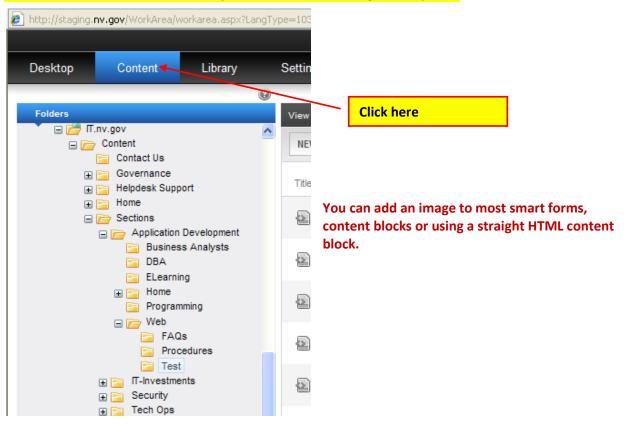
Then click the SAVE button



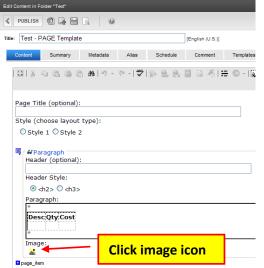
Your image should now appear in the right pane as shown below.



Next, in the WORKAREA click the CONTENT tab, then navigate to the folder containing the smart form, html content area or content block you wish to add the image to. Open it.



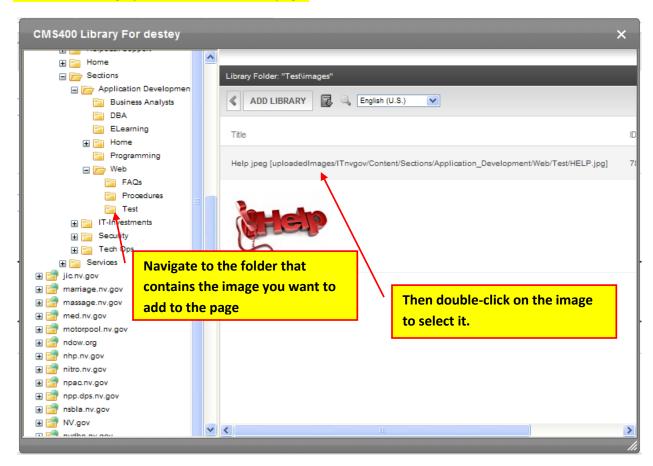
In the smart form click on the image icon to add an image to the page. The example below uses the PAGE Template that contains an image icon which will determine the placement of the image on the smart form.





Regardless of which template you are using, the appearance of the above icon will allow you to add an image to the smart form.

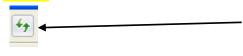
When the CMS400 LIBRARY dialog box appears, in the left pane navigate and locate the folder that contains the image you want to add to the page.



The LIBRARY FOLDER will disappear and the image will appear on your page, similar to that shown below.



Go to the browser page in the staging environment you were trying to see changes on and click the refresh button.



Click on the refresh button to verify the deleted document is no longer there.

NOTE: If you were having trouble seeing your changes, you should see your changes now in the staging environment for your site. If not, please try viewing your changes in another browser, on another computer or on a mobile device if that is an option. Clear your browser cache. If that still doesn't help, please contact your Agency's PC/LAN Tech for assistance.

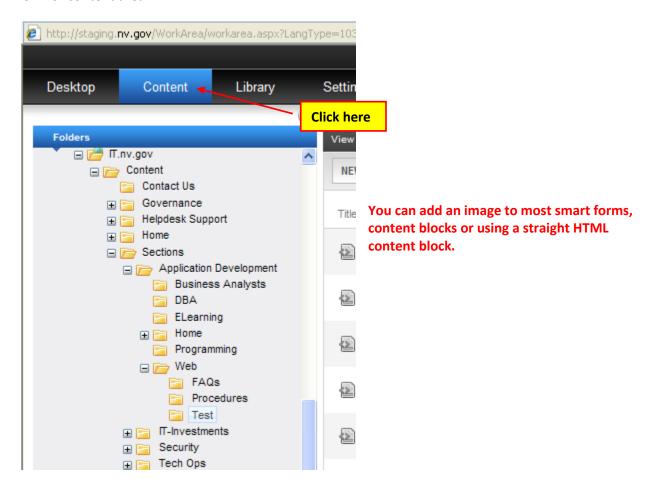
Procedure for Adding a New Image to CMS

There are two ways to upload your file, document or an image.

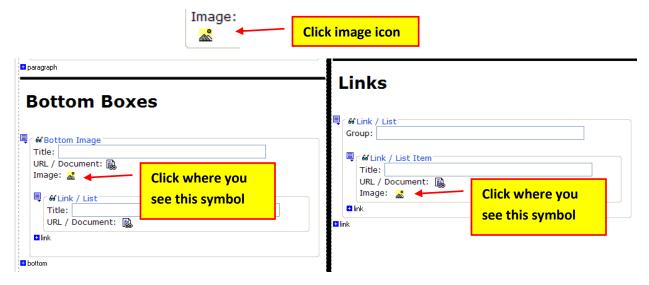
- 1st option is to upload the document before you add it to the content block (or smart form) you want it to appear on.
- 2nd option is to upload the document from within the content block or smart form you want it to appear on.

Option 2 Procedures- Upload from within Content Area or the Smart Form

In the WORKAREA make sure you are in the CONTENT tab area, and then navigate to the folder containing the smart form or content area you wish to add the document or file to. Open the smart form or content area.

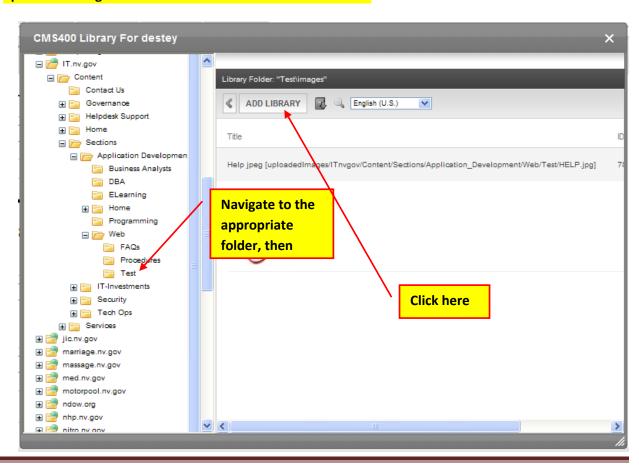


In the smart form or content area, click the image icon. This example uses the PROGRAM PAGE Template.

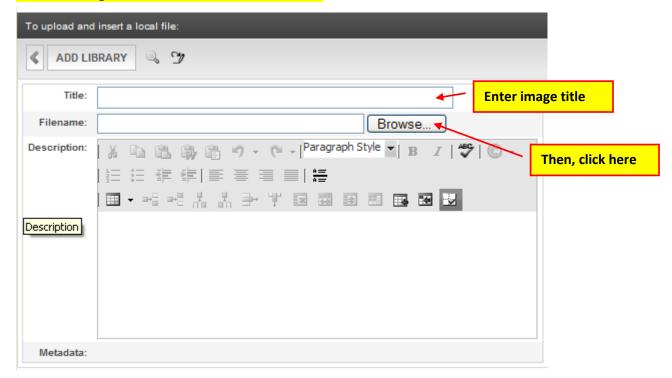


Click here to add the image to a plain HTML Content area.

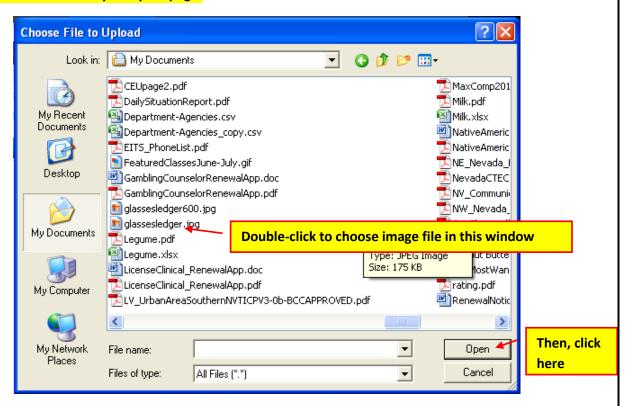
When the CMS400 LIBRARY dialog box appears, in the left pane, navigate to the folder you want to upload the image to and then click the ADD LIBRARY button.



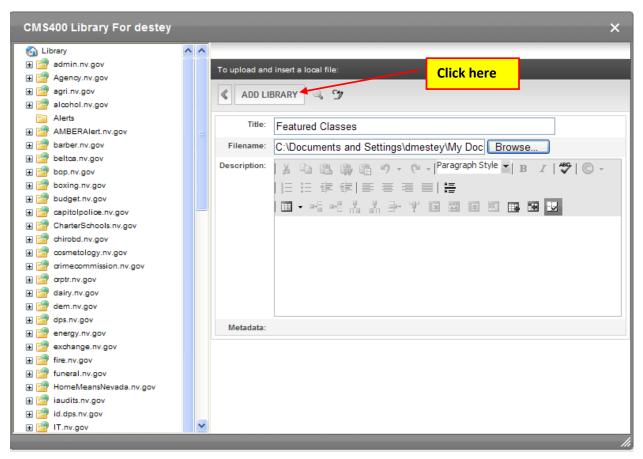
Enter the image title and click the BROWSE button.



When the CHOOSE FILE TO UPLOAD window appears, locate and double-click on the image you want to add to the CMS library and your page.

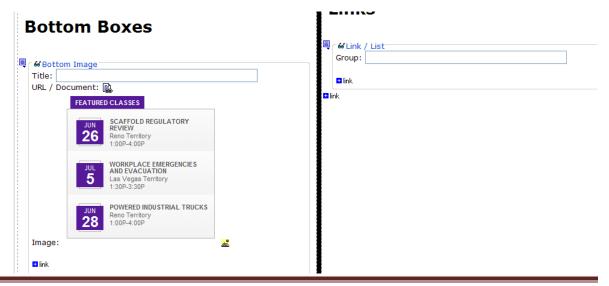


Click the ADD LIBRARY button to import and add your image to CMS and to the page.

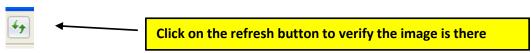


PLEASE NOTE: Size the image before you upload it to CMS.

The finished product will look similar to the print screen showing below.



Go to the browser page in the staging environment and verify your image has been added to the page.

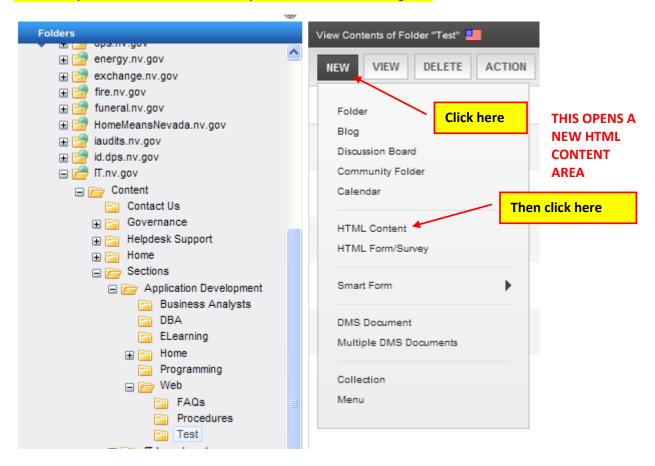


NOTE: If you were having trouble seeing your changes, you should see your changes now in the staging environment for your site.

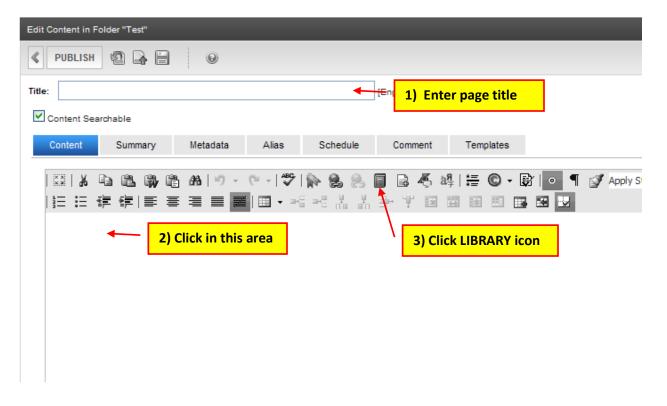
If not, please try viewing your changes in another browser, on another computer or on a mobile device if that is an option. Clear your browser cache. If that still doesn't help, please contact your Agency's PC/LAN Tech for assistance.

To add an image to an HTML content area:

Open the WORKAREA to the CONTENT TAB, click NEW then HTML CONTENT from the drop-down menu or open the HTML Content area you want to add the image to.

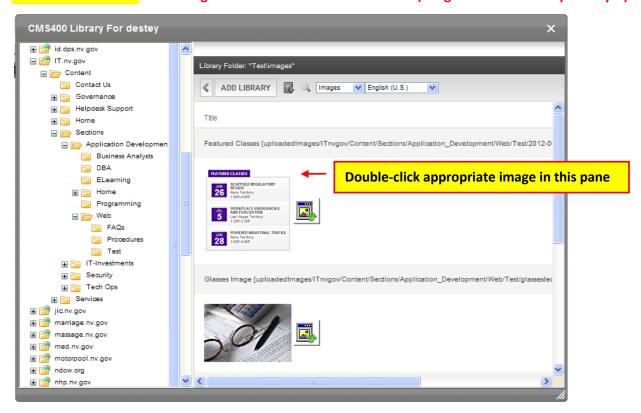


When the HTML Content area appears, enter a page title, place your cursor in the window, and then click on the LIBRARY icon button.

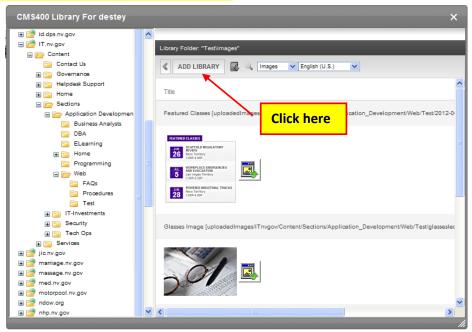


See Option 1 Procedures (import image before adding to page) or Option 2 Procedures (add image at the same time as adding to page) on the next page.

OPTION 1 PROCEDURE - In the CMS400 LIBRARY navigate in the left pane to the folder you uploaded the image to and then scroll down and locate and double-click on the image you want to add to the HTML content area. If following OPTION 2 PROCEDURE see below (image has not been imported yet).

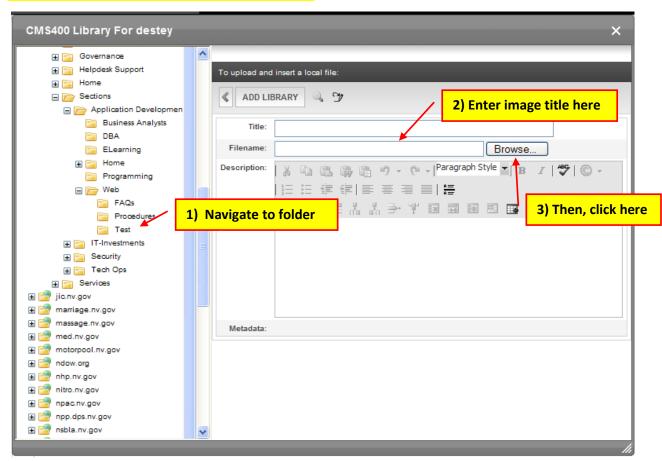


OPTION 2 PROCEDURE - In the CMS400 LIBRARY navigate in the left pane to the folder you uploaded the image to and then click the ADD LIBRARY button.



OPTION 2 PROCEDURES CONTINUED

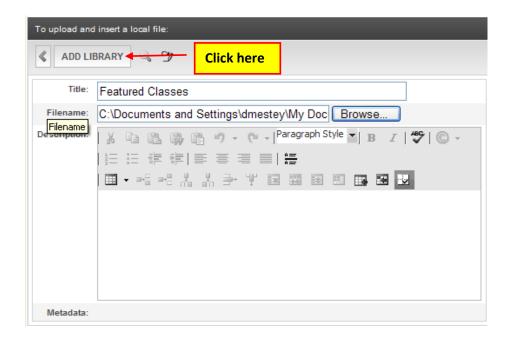
In the CMS400 LIBRARY navigate in the left pane to the folder you want to upload the image to, enter the image title and then click the BROWSE button.



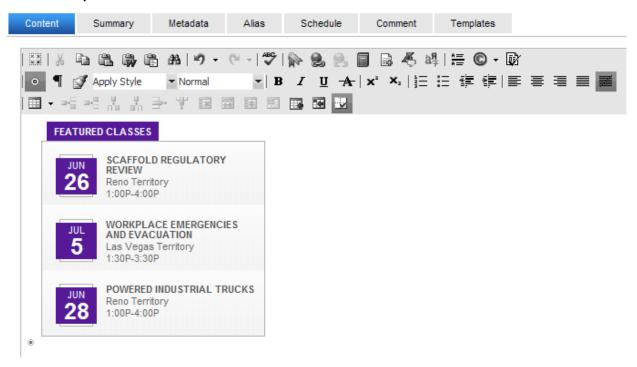
Navigate to and double-click on the image you want to upload, and then click OPEN.



When the dialog box below appears, click the ADD LIBRARY button to import the image to CMS and your page.



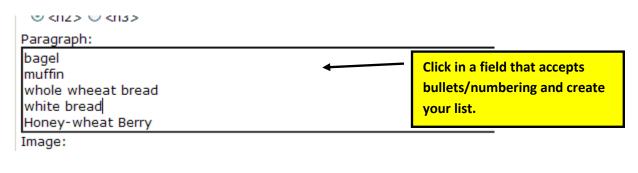
The finished product will look similar to the html content area below.



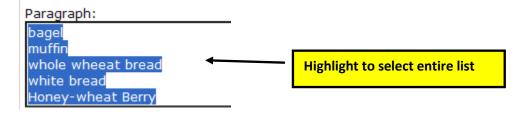
Adding Bullets or Numbering to a Smart Form

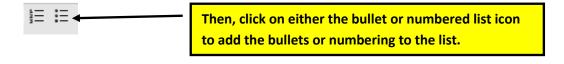
Smart Form Templates:	Fields that Accept Bullets/Numbering
Links	Page Copy & Category Description
Meetings &	Page Copy only
Agendas Page	Paragraph field only
Page - Program	Paragraph Copy
Service Catalog	Page Paragraph & Description
Staff List	Page Paragraph & Description
Tab	DO NOT USE AT THIS TIME FOR ANYTHING

Open one of the smart forms listed above (for the example below the PAGE smart form template was used). Click in a field that accepts bullets/numbering. Type your list of items, making sure to hit the enter key between each one.



Highlight the list by selecting all of it.



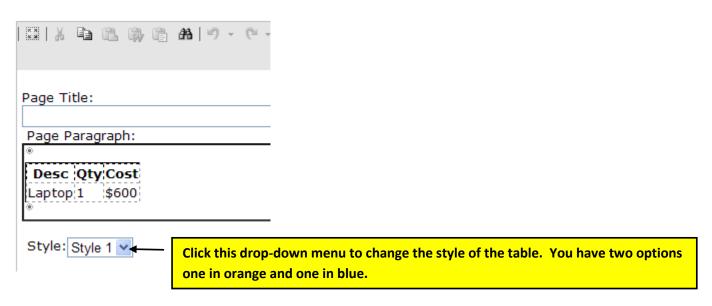


How to add a Table to a Smart Form

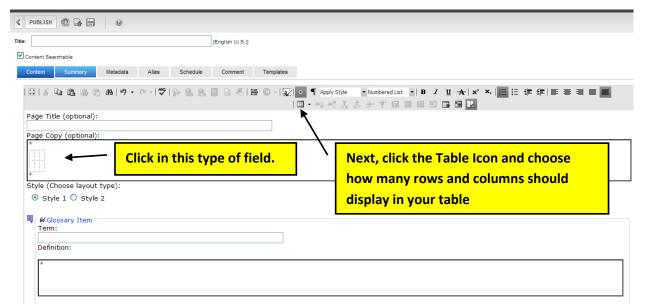
You can add a table to the following Smart Form templates:

- LINKS Both the Page Copy field and the Category Description fields will accept tables.
- MEETINGS AND AGENDAS is already set up as a table for you with 5 columns. You can have as many
 rows as you like, but are limited to five columns entitled Date, Location, Agenda, Minutes &
 Attachments.
- PAGE Only the Paragraph field will accept a table.
- STAFF LIST Both the Page Copy field and the Description fields will accept tables.
- SERVICE CATALOG This template already contains a table for rates. However, it will also allow you to add a table in both the Page Copy field and the Description fields. PLEASE NOTE: When using this template any tables you create will NOT be formatted the same as the table already contained in the template.
- PAGE PROGRAM Only the Paragraph Copy field will accept a table.

You can choose from one of two Table styles by selecting the appropriate style in the Smart Form as shown below.



Click in a field and then choose the table icon and select the number of rows/columns you want the table to display.

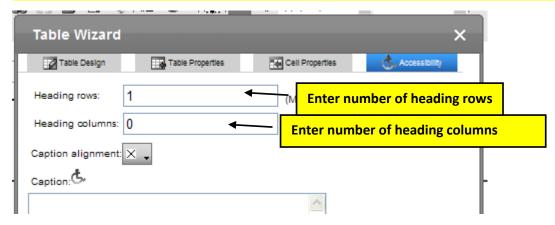


NOTE: DO NOT SET ANY CELL OR TABLE SIZES, IT WILL AUTOMATICALLY TAKE CARE OF THAT IN THE NEXT STEP.

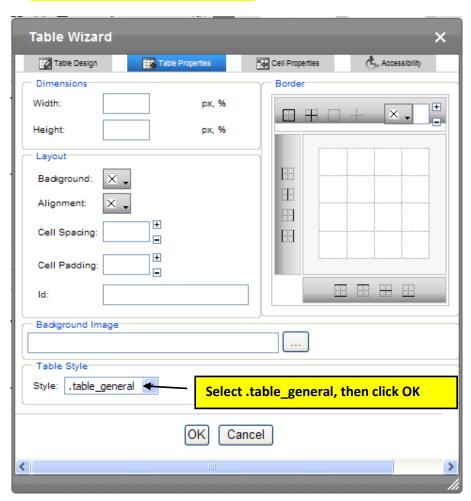
Right-click in a cell in the table just created, and choose SET TABLE PROPERTIES. The following dialog box will appear. Click on the Accesibility Tab.



When the following dialog box will appears. Enter the number of rows or columns you want to appear as table headings in the Heading Rows and Heading Columns fields, then click OK.



Next, click on the Table Properties tab. When the dialog box below appears, under Table Style, choose .table_general, then click OK.



Your table will be formatted similar to the tables below when viewed in a browser.

STYLE 1

Tier	From	То	Rate	Amount

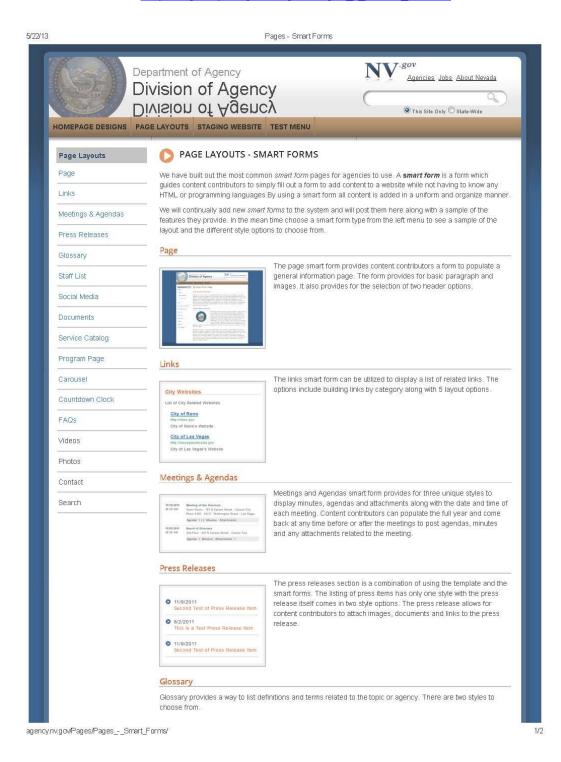
STYLE 2

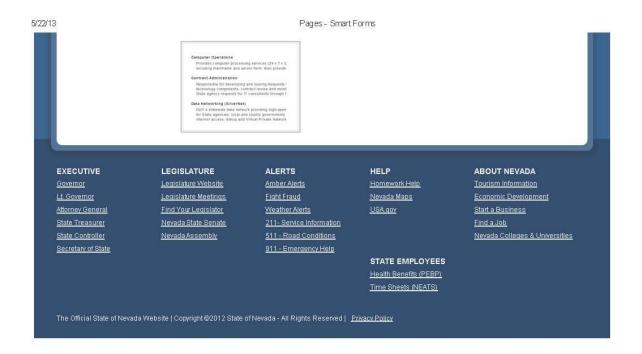
Desc	Qty	Cost

Desc	Qty	Cost
Laptop	1	\$600

Smart Form Page Layouts

Can be found online at http://agency.nv.gov/Pages/Pages - Smart Forms/.





Adding Navigation and/or New Pages to Site

Recommendations

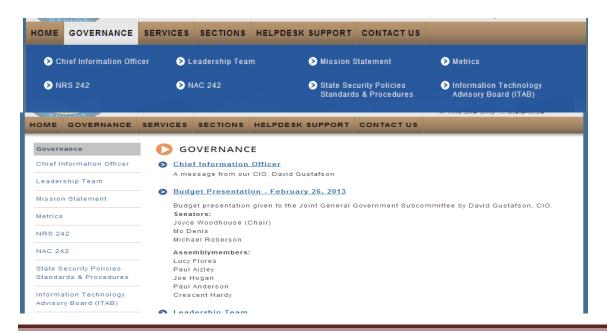
- 1. When building the navigation bar or new pages be sure to view them in at least the top four browsers as each may render the page and the menu items slightly differently and you may find the navigation runs off the page in one browser while it does not in the others or that content is not displayed as expected in one browser while it is displayed as expected in all the other top browsers. The top five browsers at the time of this writing are:
 - a. Google Chrome (55-59% of users)
 - b. Mozilla Firefox (24-27% of users)
 - c. Internet Explorer (8-10% of users)
 - d. Safari (3-4% of users) browser comes pre-installed on all Apple devices/computers (i.e., iPhone, iPad, etc.)
 - e. Opera (1-2% of users)

source: http://www.w3schools.com/browsers/browsers stats.asp

2. It is recommended that websites be organized so they have a maximum of 4 tiers and 3 tiers is preferred. After the fourth tier, the items included in the fifth, sixth, seventh tiers, etc. will no longer appear on the left navigation. For these pages it is recommended that links be added in the left or right content areas to facilitate navigation between pages within the section.

Notes

- 1. On the category drop-down menu you will only see the 2nd tier menu items.
- 2. If you have too many items in a category drop-down they will not all appear in the drop-down area.
- 3. In order to have left navigation show on the left side of a page, the page must be included in the menu items. This means every page must fall out of the top navigation of the stie.
- 4. If you have too many tiers the navigation will not appear on the left even though the items have been added to the menu.



	request items be added to the t	top and left-navigation when you add linl
o the pages within your site.		

Logging Out

Close the WORKAREA by clicking on the 'X' in the top right corner, then direct your browser to http://staging.nv.gov and log out by clicking on the LOGOUT button.

